

OVERHAULING OBAMACARE:

A 5-POINT PLAN FOR PRESIDENT-ELECT HILLARY CLINTON

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HILLARY CLINTON:

"Let's fix what's broken about it, but let's not throw it away."

Absent a cataclysmic surprise next Tuesday, Hillary Clinton will become the 45th President of the United States. She will govern a divided electorate with highly-polarized elected officials. It's no longer "morning in America." Many Americans have lost faith in the U.S. government's ability to solve their problems.

Clinton will inherit the faltering and controversial Affordable Care Act (ACA), commonly termed Obamacare. While the ACA has increased access, it has not contained skyrocketing medical inflation. Despite substantial subsidies, projected 22% premium increases and high deductibles make Obamacare's health insurance plans unaffordable for many Americans.

Perverse payment incentives have created a fragmented, cruel and bloated system that harms far too many Americans. Despite massive investment in healthcare, Americans are sicker than ever. More of the same will drain national resources, stifle innovation, accelerate income inequality, and curtail national productivity.

Fragmented is another word for stupid. By over-delivering acute and specialty care services, American healthcare under-delivers on preventative care, health promotion, chronic disease management and behavioral health. Individuals and communities suffer. America's global competitiveness declines.

With a big win, Democrats will push Clinton to go "hard left" on healthcare reform. They will advocate for a greater governmental role in healthcare provision (e.g. through creation of "public option" health plans). This would be both a policy and a political mistake.

Despite white-hot political rhetoric on Obamacare, healthcare reform presents a unique opportunity for Democrats and Republicans to work together on major policy change. Differences are more emotional than substantive.

Democrats passed Republican-inspired health reform legislation in 2010. The ACA's core provisions (public exchanges, the individual mandate and insurance "risk corridors") originated in Republican "think tanks." Both parties party have a long-term stake in the ACA's success.

The political challenge for President-elect Clinton will be to eliminate emotion and posturing from the Obamacare debate. This will require Clinton to go "hard center" and engage Republicans in an honest attempt to fix America's very broken healthcare system.

Everyone wants better, cheaper, more convenient and compassionate healthcare. This is Hillary Clinton's moment. Presidents can inject new thinking and surprise into calcified political dynamics and reshape policy agendas. Anti-communist Richard Nixon went to China. Southern segregationist Lyndon Johnson led civil rights reform.

Democrat Hillary Clinton can turbo-charge healthcare reform. She can unleash American transformative innovation on the nation's most dysfunctional industry. The United States can revolutionize healthcare delivery by implementing reforms that promote better outcomes, embrace consumerism and deliver value. Here's a 5-point program that advances this vision.



#1: RENAME OBAMACARE

Senator Patrick Moynihan astutely observed that all major social change requires the support of at least 70% of the American people. Not heeding Moynihan's advice, Democrats employed legislative maneuvering to pass the ACA with no Republican votes and negative public opinion.

Despite its market-based characteristics, spurned Republicans railed against Obamacare. This fired-up their base and led, in part, to the 2010 Republican takeover of both the U.S. Senate and House of Representatives.

The rancor has persisted. Despite a long Congressional history of tweaking major legislation to improve its performance, legislative attempts to improve the ACA have been dead on arrival. Simple repairs have not occurred and the ACA has floundered.

Love him or hate him, President Obama is leaving office. Unfortunately, his name has become a lightning rod for many voters. A **NBC News/Marist poll** found 57% of Kentucky voters viewed Obamacare unfavorably. Only 22% had unfavorable views of Kynect, the state's successful public health exchange created through Obamacare.

What's in a name? Apparently everything. The ACA remains, but Obamacare should disappear. President-elect Clinton should create a compelling new name, like AmeriCare, to describe her health reform program.

It's time to stop fighting language wars and focus on real problem-solving.



Mitt Romney is the ideal Republican to engage as a partner in healthcare reform. He likes to fix things. He resuscitated Bain Capital and the Salt Lake City Olympics when both were on life-support.

Romney knows healthcare. As governor of Massachusetts, Romney passed bi-partisan health reform legislation in 2006 that beet the blueprint for designing the ACA. During a 2012 Republican Presidential primary debate in South Carolina, Romney gave the best defense of the individual mandate I've heard.

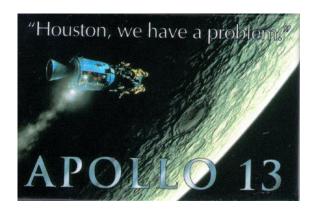
Romney knows innovation. As the founding partner of Bain Capital, he's funded, advised and shaped many of the nation's most successful start-up companies.

Appeal to his patriotism and offer Romney the HHS Secretary position or make him a cabinet-level "Czar" for health reform. Then work with him win 70% approval for an improved ACA. With Romney on the team, the new Clinton administration would demonstrate its commitment to bipartisan reform.

Many will suggest that joining a Clinton administration would be political suicide for Romney. It certainly carries high risk for both sides. However, the Republican Party is unravelling and Governor Romney wants the "Party of Lincoln" to regain its moorings. That's why he took an early and principled stand against Donald Trump's candidacy for President.

Democracy functions best with strong, loyal opposition parties. President-elect Clinton can extend a constructive hand through Mitt Romney to House Speaker Paul Ryan, Senate Majority Leader Mitch McConnell and other Republican leaders. Together, America will be stronger.

#3: WORK THE PROBLEM: FAILURE IS NOT AN OPTION



The docudrama Apollo 13 narrates NASA's harrowing story of bringing three stranded astronauts home safely from deep space. In a riveting scene, Flight Director Gene Krantz orders his Mission Control engineers to "work the problem." Failure was not an option.

Improvising on the fly, the engineers devised a daring rescue plan. Using the crippled spacecraft's limited battery power and scarce resources (e.g. duct tape), the crew retrofitted the landing module and space capsule to survive a fiery re-entry before splashing down in the Pacific Ocean.

Obamacare requires inspired re-engineering, not repeal and replacement. My August 24th Big Lift commentary identified a host of structural problems with the public health exchanges and lessons learned from their operations. They ranged from adverse selection to uneven performance to surprising price sensitivity by consumers on plan selection.

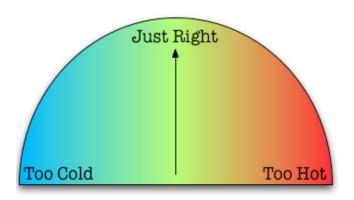
Obamacare's flaws are not fatal, but their collective impact is substantial. Fortunately, there are many concrete steps that government regulators and private market participants can take to enhance program performance.

Some are easy. They include better educational materials and marketing to younger enrollees. Independent assessments of health plan offerings and enhanced selection counseling would improve consumer decision-making.

The government is tightening special enrollment provisions to limit subscriber "gaming." In many markets, private insurers are experimenting with new coverage models that they believe can operate profitably. These include narrow network products (Oscar) and plans that offer enhanced primary care services (Harken).

Some desirable fixes will require legislation. Loosening rate formularies would enable health plans to price policies for younger people more aggressively. Individual mandate penalties should be higher to discourage non-enrollment. Targeted subsidies should work more effectively. The government could improve and extend "risk-corridor" protections for health insurers to incentivize tighter pricing for health plan offerings.

There are many more policy initiatives marketplace designers could use to improve the public exchanges. Bring them on. It's time to roll up our sleeves, get to work and fix what's broken on public health exchanges.



#4: RETHINK HEALTHCARE PAYMENT AND REGULATION

There are two original sins embedded in Medicare's enabling legislation. The first was activity-based payment. Despite all the discussion regarding value-based reform, fee-for-service payment and the perverse economic behaviors it spawns still dominate.

The second original sin is no governmental interference in medical decision-making. As long as doctors can justify medical treatments (a very wide standard), Medicare, Medicaid and by extension commercial health insurers must pay for those treatments. Supply creates its own demand. Treatment activities disconnect from intrinsic demands for healthcare services.

U.S. healthcare employs complex, centrally-developed reimbursement formularies that private-market participants exploit for their own economic benefit. The result is a payment system that at best invites manipulation and at worst stimulates massive fraud.

More troubling than the system's profligacy is the toll it takes on caregivers and patients. They navigate through byzantine treatment labyrinths that optimizes revenue collection at the expense of care outcomes and customer experience. Far too often, American healthcare is cruel, unfeeling and mistake-prone.

Fifty-plus years of operating in this artificial economic environment has created major structural distortions within the U.S. healthcare delivery system. These include a massive asset bubble in acute care facilities, severe access limitations, an outdated academic medicine platform, and deplorable under-investment in public health.

The first step in getting out of any ditch is to stop digging. It will take decades to rationalize America's oversupply of specialists and acute facilities, but repair must begin. U.S. healthcare should accelerate payment reforms that reduce counter-productive participant behavior.

The most promising initiatives shift payment responsibility away from governmental payers to third-parties. These include Medicaid managed care programs, health insurance products sold on public exchanges, Medicare Advantage and various bundled payment/direct contracting programs.

CMS (the Centers for Medicare and Medicaid Services) promotes value-based payment mechanisms, but does it slowly with burdensome regulatory requirements. For example, the 2014 MACRA legislation forces physicians to choose between incentive-based and value-based payment models.

This is a positive development; however, the MACRA program is complex and requires enormous data collection and reporting by participants. The CMS technicians designing MACRA have confused process fulfillment with outcomes measurement. Checking boxes does not guarantee better performance.

In this sense, CMS must let go rather than double-down on regulatory data collection. Their program administrators should monitor and pay for better outcomes, not more detailed process measurement.

Like so much in healthcare, regulatory oversight is fraught with misguided decision-making mechanics. The FTC regulates hospitals while state commissions regulate health insurance companies. No oversight body sees the entire eco-system. The need for holistic perspective is essential as payer and provider business models merge.

There is clear market failure in the pharmaceutical industry. Mylan's stratospheric pricing for EpiPens is a recent **example** of an all-too-common phenomenon. Too often pharma companies set product prices on branded drugs absent real competition. It is in the long-term interests of the pharmaceutical industry, payers, providers and consumers to establish regulatory policies that balance funding innovation with fair and transparent drug prices.

In his 2008 book <u>Critical</u>: What We Can Do About the <u>Healthcare Crisis</u>, Senator Tom Daschle floated the concept of creating a Federal Reserve-like entity to make evidenced-based, cost-benefit recommendations for government-funded health insurance programs (e.g. Medicare). The country benefits from independent monetary policy-making and would similarly benefit from independent medical decision-making.

The challenge is getting the right balance between market forces and regulatory oversight. Like in Goldilocks, the "regulatory porridge" can be "neither too hot nor too cold." For generations, "level" marketplace competition has spurred innovation, turbocharged productivity improvement and generated enormous national wealth.

Capital investment is opportunistic. It rewards value-creating enterprises. Smart venture and private equity funding are flowing into healthcare at unprecedented levels. New companies and innovative business models see great opportunity in healthcare's fragmented and inefficient practices.

Enlighted and modernized healthcare pricing and regulatory policies would facilitate superior resource allocation. The American economy, its people and their communities will benefit as the system delivers more appropriate and compassionate healthcare services at transparent prices.



#5: GO RETAIL ON INDIVIDUAL AND COMMUNITY WELLNESS

Here's an unfortunate truth. America could fix its broken healthcare system (right care, right time, right place, right price) and still suffer rising healthcare costs if it does not reverse escalating levels of chronic disease.

Human beings evolved to walk long distances, eat mostly vegetables, live in small cooperative communities and respond quickly to danger. We aren't built for modern life. Sedentary work and entertainment, abundant processed foods and prolonged stress overwhelm the body's natural defenses and trigger massive levels of debilitating chronic disease.

Society needs to make it easier for individuals to make smarter lifestyle choices. In this sense, President-elect Clinton needs to become the nation's "grandmother in chief" and go door-to-door to build healthier communities.

It's altogether fitting that our first woman President promote healthy eating, fitness and community engagement. Build a grassroots movement. Empower health coaches, teachers, caregivers and employers. The country is ready. America wants and needs a true health and wellness champion.

Outcomes Matter. Customers Count. Value Rules!

CONCLUSION: RAGING PRAGMATISM TO FIX AMERICAN HEALTHCARE

Hillary Clinton prides herself as a populist who "gets stuff done." After a highly partisan and demoralizing election, America is desperate for new energy, vision and hope. Given its dysfunction and politicization, healthcare would seem like the last place a new President could unify Americans to support major societal change.

Still, healthcare touches all individuals and every community. Who doesn't want better, more affordable, convenient and compassionate healthcare services? It's the right place to start. And if not now, when?

America does not need to spend 18% of its economy to provide superior healthcare to everyone in the country. Receiving better healthcare for less money will free up enormous resources to fund other pressing needs and invest in more productive industries.

Sacred cows make the best hamburger. It's time for a centrist uprising to deliver healthcare America's citizens deserve. Here's the revolution's mantra: Outcomes Matter. Customers Count. Value rules! President-elect Hillary Clinton is ideally positioned to lead the crusade.



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David Johnson is the CEO of 4sight Health, a boutique healthcare advisory firm. Dave wakes up every morning trying to fix America's broken healthcare system. He is a frequent writer and speaker on market-driven healthcare reform. His expertise encompasses health policy, academic medicine, economics, statistics, behavioral finance, disruptive innovation, organizational change and complexity theory. Dave's book, Market vs. Medicine: America's Epic Fight for Better, Affordable Healthcare, is available for purchase on www.4sighthealth.com.